

Hywel Dda Community Health Council

What's news

Invite from Mansell Bennett Chair of Hywel Dda CHC



As well as being able to keep up to date of what's happening to your local NHS services by following us on Twitter, Facebook and signing up for our monthly online newsletter, you are now able to join us as 'observers' at our virtual meetings.

Here's how :

- Check our [website](#) for the schedule of meetings, agendas and minutes of any previous meetings (all agendas and minutes are available in both Welsh and English)
- [Email](#) or phone the office **01646 697 610** and ask for the **Skype** joining instructions and link to be emailed to you. Suggest that you do this a week or so before the meeting date
- If you are unable or unsure how to join us by Skype, you also have the opportunity of joining by phone. Again you will need to contact the office at least week before meeting date for your **Conference ID (Identification) number**

Please note that CHC Meetings are 'meetings in public' and not public meetings; however, this does not mean that you can't raise your concerns or share your views with us; on our website you will find the form '[your views matter](#)'.

You can either complete or return the form via email or you may prefer to drop us a line on email or phoning us; again we will require at least a week's notice. Due to the current pandemic the office is not routinely staffed and as a result may delay us responding to your query should you write to at the office postal address.

We cannot always guarantee to answer every question before or during the meeting. Usually this will be because of time constraints or we may need investigate further before getting back to you.

So that we comply with GDPR and Data Protection act, we are required to ask you for your consent in allowing us to contact you.

Meeting do's and don'ts

- 🕒 Please leave the keyboard alone
- 🕒 Mute your microphone when you're not talking
- 🕒 If you are invited to speak by the Chair, please introduce yourself and speak clearly
- 🕒 Please do not eat as it can be distracting for others
- 🕒 Please stay seated unless you have to leave the meeting as it can be distracting for others



Information on our privacy notice is available from our website.

Help us to help you

Our Work Plans for 2020/2021

We already know that 2020/21 will be a time for change.

There WILL be changes to how NHS care and services are given.

The CHC has an important role in this; as your patient voice we are involved in making sure that your voice is taken into account when the Health Board is making any changes.

Interested and want to find out more? Our [Operational Plan](#) sets out our workplan for the forthcoming year.

Some common themes

identified are :

- Community hospitals
- Integrated Care Facilities (ICF)(where primary care, mental health and other services are delivered under one roof)
- GP services
- Transport
- Midwifery services

Do you have other suggestions? If so, please contact the office and help us plan our work for 2021/2020.

Your NHS experience during COVID 19

[Use our survey to tell us](#)

about: Your experience of care and/or treatment - it can be good or bad :

- How your care and/or treatment has been affected by this emergency, and how you feel about this?
- Any suggestions you may have on how the NHS in
- Wales could do things differently during this emergency?

Your feedback will help make a difference. We will share with the NHS what people and local communities are telling us. This is so it can see what people think is working well and take action to make care better where this is needed – as quickly as it is possible to do.

All CHC reports are available on our websites and are routinely sent to Welsh Government and Members of the Senedd.

CHC Survey :

<http://www.wales.nhs.uk/sitesplus/904/page/100721>

Hywel Dda Health Board Patient Passport

Patient information and updates

[Hywel Dda Health Board](#) has developed a number of resources to support patients who are attending hospital during the Covid-19 pandemic. Below are links to the **health passport** used and a video clip that the Learning Disability (LD) team has developed as a guide for to patients :

(1) LD Services support video - <https://hduhb.nhs.wales/healthcare/services-and-teams/learning-disabilities-service/>

(2) Health passport press release
<https://hduhb.nhs.wales/news/press-releases/new-health-passport-gives-children-a-voice/>

(3) My health passport form - <https://widgit-health.com/downloads/my-health-passport.htm>

Welsh Government 2020-2021 flu programme

<https://gov.wales/national-influenza-immunisation-programme-2020-2021-whc2020013>

Healthcare Inspectorate Wales (HIW) Latest reports on Morriston Hospital (January)
<https://hiw.org.uk/morriston-hospital>

Welsh Ambulance Service NHS Trust (WAST) Behind the headlines newsletter
<https://www.ambulance.wales.nhs.uk/Media/Documents/WAST%20Behind%20the%20Headlines%20August%202020.pdf>



www.communityhealthcouncils.org.uk/hyweldda



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If you would like this newsletter in a different format and/or language, please let us know. You can download a copy of this newsletter from our website.

Our privacy notice is available on our website.